



The university has partnered with International SOS to offer our students medical, safety and security advice, referrals and emotional support when travelling or living abroad. We strongly recommend that you download the International SOS App that offers timely medical and security updates on your location. Login using your university email address.



## WHAT THIS MEANS FOR YOU

The program offers medical and security advice, emotional support and referral services, 24/7 no matter where you are in the world. It is designed to help keep you healthy, safe and secure in any situation. You have access to:

- A worldwide network of 27 Assistance Centres staffed by doctors, nurses, coordinators and security professionals for immediate advice and referral;
- Real-time health and logistics professionals, including 1,200 full-time physicians and 200 security professionals. The team offer local expertise, preventative advice and assistance. They have access to a network of over 79,000+ approved and vetted providers;
- [Members-only website with additional tools and resources.](#)



## WHEN TO USE YOUR MEMBERSHIP

Contact International SOS anytime, anywhere when you travel overseas on a study experience through university. No issue is too small. Consider them your reliable, virtual advisor for both critical and routine questions if you need:

- Advice before your trip;
- A referral for a local doctor, dentist or other care;
- Emotional support while travelling or on exchange (you are entitled to 5 sessions per incident per year);
- Safety or security advice from a trained professional.

When in doubt, call International SOS for support.



KEEP YOUR MEMBERSHIP CARD  
HANDY AND DOWNLOAD THE APP



The university **strongly recommends** all students to download the Assistance app. Go to your Smartphone browser and enter <http://app.internationalsos.com> to download the app. Remember to inform your family that you are an International SOS member. They are welcome to call International SOS for information if they have concerns whilst you are away.

Should you have an issue that requires travel insurance services such as payment for a visit to a doctor please contact your insurance provider.