



Dear University of British Columbia Faculty and Staff,

As part of University of British Columbia's commitment to our travellers, we have invested in global medical, security & emotional support assistance through International SOS. This program is designed to keep our faculty healthy, safe and secure while they are traveling or living abroad and we strongly encourage you to take advantage of these services and online resources.

International SOS provides medical, security, emotional and logistical expertise to help safeguard our international travelers. So, if you lose your medication in Prague, need to see a doctor in New Delhi, get pick-pocketed in Rio or, in a more serious circumstance, are in a serious accident, you should immediately contact International SOS.

Travellers can conveniently dial one phone number that will connect them to the International SOS network of medical and professional service teams that operates 24 hours a day, 365 days a year, all over the world. International SOS will get in touch with us as needed, depending upon the situation, and can even communicate with your family members.

Rest assured that no matter the problem, International SOS will give expert advice to take care of any medical or security need while you are abroad. You simply carry the International SOS Membership card with you at all times or download the [Assistance App](#) to use this complimentary service. Both contain our membership number and key phone numbers along with the website address (www.internationalsos.com).



When to use International SOS' services:



Before you travel outside your home country, you should prepare yourself by logging onto the International SOS website where you can sign up for health and security email alerts or review country-specific reports that will make you an informed traveler. Also, you should take a look at the information provided through the Assistance App.



While abroad, International SOS will help locate a qualified health care provider, receive a prescription or simply answer any general medical or security concern you may have so you get quality medical care and advice.



In an emergency, International SOS can ensure that you get immediate care whether it requires evacuating you to a center of medical excellence or closely monitoring your condition with local doctors. Keep in mind that International SOS can also take care of all the details associated with your situation such as making travel arrangements for family members so you can focus on getting better.

Protecting people is their priority. Because you are an International SOS member, wherever you are, International SOS is there to protect your health, safety and well-being, ensuring your trip is memorable for all the right reasons.

University of British Columbia
Membership #: 27AYCA486500