

TERM	DEFINITION
API	An interface for two or more computer programs to communicate with each other
Doing Business As (DBA)	The name given to the mall or single store that will appear on the customer's credit card or bank statement eg 'UBC's Sauder School of Business'
DPP	Digital Payments Program
DPP Mall	A DPP mall is likely to have many stores but can also consist of a single store. These stores operate under a single UBC business umbrella eg faculty or administrative Unit. A mall would usually be overseen by a faculty Finance Director but does not have to be.
DPP Store	As in a physical mall, a store represents a group of products overseen by a Store Manager. A DPP Store may be either a uStore or be related to a uPay site.
DPP Store Manager	This is the person responsible for a DPP Store eg. adding products to the store, having access to TouchNet reports, taking delivery of Pinpads, approving refunds, and reconciling revenues.
E-Store	Online Ecommerce Site
Mall Manager	This is the 'point person', responsible for the DPP Mall, that the central sustainment team will rely on for approvals. The Mall Manager contact is likely to be the Finance Director of a Faculty or an Administrative Unit. This individual would authorize new stores in the mall or store closures. For example, the Finance Director might see an opportunity to eliminate high volumes of incoming cheque in a particular business area and authorize the establishment of a new store in the mall for online payment. The 'Mall Manager contact' would then work with the 'Merchant Admin' to make it happen and nominate a Store Manager. The Mall Manager contact will also define the payment methods that should be available for DPP stores in the mall, for example, whether Amex is an accepted payment method in the mall.
Merchant	UBC entities that have a payment gathering presence online
Merchant Administrator	This is the TouchNet term for the person who will be the overall security administrator for Marketplace. This person will set up 'user roles', for example, the user roles authorized to process refunds for a particular store and remove authorized users. At UBC this person will be located in a central sustainment unit. This person will work closely with Mall Manager contacts and Store Managers.
Merchant ID (MID) =Mall =DBA	<p>This is the identifier that the credit card acquirer (Global Payments) will use to group credit card transactions. The acquirer will produce a statement monthly for each MID. Each MID will cost ~\$500. We are being careful not to set up too many MIDs. At UBC we are saying that a MID = a mall.</p> <p>If there is a MID with multiple stores associated with it (uStores or uPay sites) then every store will be given a Terminal ID (TID) by the credit card acquirer.</p>
PAD	Pre-Authorized Debits
Terminal ID (TID)	This is the identifier that the credit card acquirer (Global Payments) applies to a DPP Store. Where there is a MID with multiple stores associated with it, then each store will be given a TID by the credit card acquirer. The linkage between the DPP Store and acquirer's TID is made in the Payment Gateway.
T-Link	API used by TouchNet Ready Partner applications to process payments via TouchNet
TN	TouchNet
uPay	This is the TouchNet term for an online payment gateway that is integrated with a front-end system to process payments. The front-end system is a DPP Store which uses either third party software or inhouse software. The uPay site is a secure payment gateway that will process payments for a DPP Store.
uStore	This is the TouchNet term for an online store that stands-alone and is not integrated with any front-end system. It is a type of DPP Store. It can display product information and/or sell products. Each uStore has a uStore ID (STOREID=x) and is mapped to a TID.